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## Terms and Conditions of Use for Public Wi-Fi

Before connecting, please read the following Terms and Conditions of Use for the public Wi-Fi service at Ivato International Airport (hereinafter referred to as the "Terms"):

Use of the Wi-Fi service is subject first and foremost to compliance with applicable laws and regulations. Use of this service constitutes irrevocable acceptance by the user, without the need for a signature, of all the provisions and obligations contained in these Terms :

The user acknowledges that they are in a place open to the public. They undertake to use both their computer equipment (laptop, personal assistant) and this service in a manner that complies with the law and ethics, refraining in particular from any behavior or use contrary to public order and morality. In particular, they shall not use their equipment or this service for illegal, illicit, or prohibited purposes, including, but not limited to :

- They undertake to comply with the law and refrain from accessing, uploading, or posting content and information, whether or not it originates from the Internet but is considered illegal by law or the courts, such as information, messages, texts, images, or videos that are violent in nature, incite violence or hatred, are degrading to human beings, pornographic or pedophilic, and/or are provocative and harmful to the integrity or sensibilities of any person.

The user undertakes to respect the privacy of all persons and the confidentiality of correspondence, and shall refrain from intercepting any messages or communications sent via telecommunications.

They undertake to comply with legislation on personal data and the automated processing of personal information, as well as legislation and texts relating to copyright, trademarks, patents, intellectual and industrial property. They shall refrain from any reproduction or use in violation of these laws, whether in the form of multimedia creations, software, texts, press articles, photos, sounds, images of any kind, trademarks, patents, designs and models, it being specified that any mention relating to the existence of rights to these elements and/or data and/or files cannot be deleted and that any reproduction of a work or any of these elements and/or files and/or data without the consent of the rights holder constitutes an infringement. When using this service, the user shall refrain from :

- Gathering or collecting any information concerning third parties without their consent ;
- Defaming, disseminating, harassing, stalking, threatening anyone, or violating the rights of others ; creating a false identity ;
- Attempting to gain unauthorized access to a service and/or file, or data ;
- Disseminate or download elements containing software or other elements protected by intellectual property rights, unless they hold the said rights or have



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received all the necessary authorizations to do so ; send any unwanted messages or engage in "spamming" ;

- Send any mail and/or electronic message containing threatening, abusive, defamatory, obscene, indecent, illegal, or infringing content that violates the rights of individuals and the protection of minors;
- Transmit any virus, Trojan horse, logic bomb or any other program that is harmful or destructive to third parties and/or any user ;
- Attempting to gain unauthorized access to an automated data processing system and remain there ;
- Disrupting the services and/or content and/or data to which they have access;
- Sending chain letters or offering sales ;
- Sending any advertising, promotional messages, or any other form of unsolicited solicitation or canvassing ;

It is the user's responsibility to ensure that they have the hardware, software, and browsers required to use this service. The user remains solely responsible for the security and protection of their connected equipment. Ravinala Airports is not responsible for any connection problems that may arise with computers, and agents do not intervene on users' personal equipment.

The service provider cannot under any circumstances be held liable for any direct and/or indirect damage suffered as a result of the user's use of the Wi-Fi service, as the latter is the responsibility of the users in accordance with these Terms and Conditions. The user acknowledges that the service provider cannot be held responsible for the content or services accessed and does not guarantee the accessibility of content and services or the speed of use, as access to the Wi-Fi service may be suspended at any time without notice.

We inform users of the service that the new provisions applicable to the fight against terrorism require us to retain technical connection data for a period of 12 months, namely : sender, recipient, time, duration, and place of origin of communications, with the exception of their content.

### Regulations relating to Personal Data

Personal data will be collected and processed by RAVINALA AIRPORTS in order to control access to our network and improve our service. Your data will be kept for the period necessary for the purposes mentioned above and to comply with applicable regulations, then archived in accordance with these regulations.

In accordance with Regulation (EU) 2016/679 and national regulations, individuals concerned by this processing have the right to access, rectify, erase, restrict the processing of, and transfer their Data, and may define guidelines for the storage, erasure, and communication of personal data after death.

Any natural person may also, for legitimate reasons, object to the processing of data concerning them. Where applicable, to exercise their rights, a registered letter with acknowledgment of receipt must be sent to the following address :

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*Ivato Antananarivo Airport – DPO – Former Ivato Control Tower Antananarivo Airport Madagascar.*

*For the attention of* **the Data Protection Officer RAVINALA AIRPORTS**

- You can also exercise your rights by sending an email to the following address : [dpo@ravinala-airports.aero](mailto:dpo@ravinala-airports.aero).
- All requests (by post or email) must be accompanied by a photocopy of your identity card.

If, after contacting them, you feel that your rights regarding your Data have not been respected, you can lodge a complaint with the French Data Protection Authority (CNIL) or any other competent local authority.

For all other complaints, you can contact us by email : [helpdesk@ravinala-airports.aero](mailto:helpdesk@ravinala-airports.aero)

**You declare that you have read these Terms and Conditions in their entirety, agree to comply with them, and acknowledge that your equipment, its content, and your use of the Wi-Fi service are your sole responsibility.**